100% PHOTO ID CHECK TO ENTER THE BUILDING Hours of Operation: 8:30 am - 4:00 pm



4058 Minnesota Avenue, NE Washington, DC 20019 202-724-2337 www.dcnetworks.org

Walk In Services: Tuesday and Thursday 9:00 am - 11:00 am

Unemployment Compensation: Daily 8:30 am - 3:00 pm

DECEMBER 2013

Mon	Tue	Wed	Thu	Fri
2	3	4	5	6
Get to Know Your American Job Center (Orientation) 9:00am - 10:00am Room 1008		Get to Know Your American Job Center (Orientation) 9:00am - 10:00am Room 1008		
Smart Resume: Tips, Tools and Techniques 11:00am -12:00pm Room 1008	The Conversation That Gets the Job (Interviewing Skills) 11:00am -12:00pm Room 1008		Creating a Smart Resume 11:00am - 12:30pm Room 1008	
Microsoft Digital Alliance 2:30pm - 4:00pm Room 1008 (Pre-registration Required)	Microsoft Digital Alliance 2:30pm - 4:00pm Room 1008 (Pre-registration Required)	Microsoft Digital Alliance 2:30pm - 4:00pm Room 1008 (Pre-registration Required		
9	10	11	12	13
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Smart Resume: Tips, Tools and Techniques 11:00am -12:00pm Room 1008	Writing a Professional Cover Letter 11:00am - 12:00pm Room 1008	Successfully Submitting Online Job Applications 2:30pm - 3:30pm Room 1008	Creating a Smart Resume 11:00am - 12:30pm Room 1008	
Microsoft Digital Alliance 2:30pm - 4:00pm Room 1008 (Pre-registration Required)	Microsoft Digital Alliance 2:30pm - 4:00pm Room 1008 (Pre-registration Required)	Microsoft Digital Alliance 2:30pm - 4:00pm Room 1008 (Pre-registration Required)	Using Social Media In Your Job Search 2:30pm - 3:30pm Room 1008	
16	17	18	19	20
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Smart Resume: Tips, Tools and Techniques 11:00am - 12:00pm Room 1008	The Conversation That Gets the Job (Interviewing Skills) 11:00am -12:00pm Room 1008	Writing a Professional Cover Letter 11:00am -12:00pm Room 1008	Creating a Smart Resume 11:00am - 12:30pm Room 1008	
	Using Social Media In Your Job Search 2:30pm - 3:30pm Room 1008		Successfully Submitting Online Job Applications 2:30pm - 3:30pm Room 1008	
23	24	25	26	27
Get to Know Your American Job Center (Orientation) 9:00am - 10:00am Room 1008	No Workshops Scheduled	CHRISTMAS DAY OBSERVED	No Workshops Scheduled	
Smart Resume: Tips, Tools and Techniques 11:00am - 12:00pm Room 1008		CENTER CLOSED		
30	31			
Get to Know Your American Job Center (Orientation) 9:00am - 10:00am Room 1008	No Workshops Scheduled			

Attendance Policy

FIRST COME, FIRST SERVE SEATING.

A sign-in sheet will be located at the **Reception desk one (1) hour before designated start time on the day of the session.** In fairness to all **session participants**, doors will be closed and begin at scheduled start time.

Although DOES makes every effort to maintain our schedules as assigned, <u>session times are subject to change</u> <u>without prior notice</u>. <u>Seating capacity strictly enforced</u>.

Inclement Weather Policy

Sessions **MAY** be cancelled if the District Public Schools are closed or delayed, or if the instructor is delayed due to severe weather. **BEFORE YOU TRAVEL**, find out if the session is cancelled by calling **202-724-2337**.

Get to Know Your American Job Center (General Orientation)

This session is designed to provide participants with general information and services provided by the Department of Employment Services and the American Job Center programs which includes an overview of scheduled Performance Enhancement Sessions.

Smart Resume: Tips, Tools, and Techniques

Your resume is your first impression. Learn how to structure your resume in a way that will stand out to employers. Discussion will include strategies on how to cater your resume to the job description, different resume styles, and using key words and phrases.

Creating a Smart Resume

Now that you've learned how to create a smart resume, let's get to work in the computer lab! Get assistance with creating, editing, and modifying your resume using DCNetworks.org. (Prerequisite: Smart Resume: Tips, Tools, and Techniques).

Using Social Media in Your Job Search

Eighty-nine percent (89%) of all new hires are made through referrals, networking, or applicant research. Find out how using social networking sites such as Facebook, Twitter, and LinkedIn can impact your job search.

The Conversation That Gets the Job (Interviewing Skills)

Market your skills to the employer and prepare for a professional interview. Learn about panel interviewing, what not to say during an interview, and what to do after the interview is over.

Successfully Submitting Online Job Applications

Participants will learn how to navigate in DCNetworks.org to successfully create job searches, and will learn how apply for jobs Online. **Seating capacity 12.**

Microsoft Digital Alliance

Brand new to computers? This 4-week, hands-on course is for you! Learn how to use the mouse, keyboard, and send an email with an introduction to Microsoft programs. Pre-registration is required for the Microsoft Digital Alliance course. You must pre-register for this class by contacting Denise Burriss at 202-724-2337.

The Vocational Rehabilitation Representative, Ms. Mitchell, will see customers on Thursday, from 9:00am – 3:00pm. Customers must have a referral from an Employment Specialist.

Unemployment Insurance Benefits Services Customers can file their initial or weekly claims using DCNetworks.org. Customers can speak with a Claims Examiner to discuss issues related to their claim. 8:30am-3pm Monday thru Friday

Staff may also connect job seekers with possible referrals to services that are offered in the community, including services for people with disabilities, emergency food, utility assistance, mental health services, literacy/ESL/ numeracy services etc.